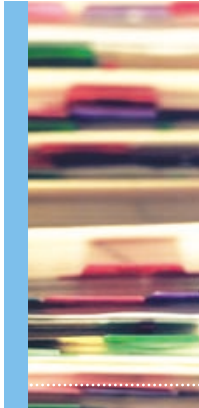




Smart Messaging. Smart Business.

CASE STUDY | HEALTHCARE



Venali Internet Fax Creates More Efficient Medical Offices

Healthcare Organizations find easier HIPAA compliance and improved record keeping with Venali Internet Fax

Healthcare organizations deal with time sensitive and confidential documentation. From patients charts, to appointment settings to lab results, employees in the industry are often surrounded by papers, memos and reports. These documents are imperative and if misplaced or given to the wrong person, can lead to serious consequences for doctors and patients.

Fax is commonly used in the healthcare industry as a way to get signoffs on lab results, as well as prescriptions. Doctors and staff rely on fast results and often run into significant problems with traditional fax machines. For instance, busy signals are common in high-traffic offices, because several documents are being sent at once. Also, this creates bottleneaking of the machines, leading to frustration and lost faxes. And because of HIPAA regulations, everything must be filed and recorded. Copies of every document must be made and kept in a folder for later retrieval, making it difficult for the office staff to accomplish all their other tasks.

Doctors are also often away from their offices and on hospital rounds. If a doctor wants to receive a fax, he has to go back to his office where the fax machine is, wasting valuable time he could be spending with the patient. Also, because of the large amount of faxes that come into a doctors office, just sorting through and finding the needed document can take up unnecessary time.

With Venali Internet Fax, all of these problems are solved. Doctors and office staff are able to send faxes right out of their email inboxes. Internet

BENEFITS

- Elimination of lost charts
- Easier HIPAA compliance
- Paperless office
- Reduce office costs due to fax paper, toner and maintenance
- Access faxes on-the-go
- Improved record keeping
- Secure patient privacy

fax easily integrates with any existing network infrastructure to deliver secure, reliable and convenient fax messaging. No more fax machine hassles, faxes come directly into email inboxes for quick and easy retrieval. Electronic folders allow the office staff more space around their desks, as well as no risk of misplaced faxes. There are never any busy signals, and faxes can be received any time of day. Record keeping has never been easier.

Faxes can be accessed from any computer. Doctors can check faxes on their handheld devices without having to trek back to the office. This allows more time with patients as well as faster access to time-critical information. Patients no longer have to wait for the doctor to get back to the office to sign off on prescriptions or lab results. These faxes can be sent from any computer with internet access.

To learn how Venali Internet Fax Services can help your healthcare or insurance operations, visit us online at www.venali.com or call 786-552-1900.

Corporate Headquarters

6100 Blue Lagoon Dr.
Suite #250
Miami, FL 33126
P: 1 786 552 1900
F: 1 786 270 0106
sales@venali.com

Venali Europe GmbH

Lindwurmstrasse 25
80802 Munich, Germany
P: +49 89 381 96 700
F: +49 89 381 96 610
sales.de@venali.com

Venali UK Ltd.

Business & Tech. Centre
Bessemer Drive
Stevenage
Hertfordshire SG1 2DX
United Kingdom
P: +44 (0)845 078 0630
F: +44 (0)208 043 0584
sales.uk@venali.com

Venali Asia Pte. Ltd.

Asia Pacific Head Office
350 Orchard Rd
#11-08 Shaw House
Singapore 238868
P: +65 6725 9895
F: +65 6737 7521
sales.asia@venali.com

Copyright © 2008 Venali, Inc.
All rights reserved. All other
trademarks and company names
mentioned are the property of
their respective owners.

Venali Internet Fax Services > www.venali.com